Deployment Service Ultra

The E-Notebook Enterprise Deployment Service Ultra allows our client to take full advantage of the flexibility of the E-Notebook technology. Through this service, our clients are allowed to create a custom knowledge management environment to support their scientific workflows and intellectual property requirements.

This service, which is typically required by our large corporate clients, offers a six Phase Roadmap to system implementation. A CambridgeSoft Deployment Specialist is assigned and serves as the focal point for coordinating additional CambridgeSoft resources and communicating with the client.

Phases of Plan

1. Creation of Installation Qualification Document
   - Detailed Infrastructure Review of Development, Test and Production Environments covering client, middle tier and database servers
   - Updating and Finalizing Installation Qualification Document
   - Assessment of custom packaging required for customer's software management system

2. E-Notebook System Installation
   - Development, Test and Production Environments
   - ChemOffice Enterprise, Oracle Cartridge, E-Notebook Enterprise, additional E-Notebook modules and ChemDraw Plugin
   - Installation Quality Assurance

3. Product Configuration
   - Customer Workflow Analysis
   - Creation of E-Notebook Configuration
   - Quality Assurance of E-Notebook Configuration
   - Documentation of Final Configuration

4. Training
   - Based on final configuration, creation of classroom materials and Training Guides

5. Post Deployment Services
   - Outstanding Action Item Resolution and Final Questions
   - Review of Support Model

6. Transition to Support Team

Maximizing Value

The E-Notebook Enterprise Deployment Service Ultra offers our customers a quality driven, defined process for ensuring that the maximum business value is obtained for their Scientific Knowledge Management system investment.

*Deployment assumes a 50 user system, data migration services are available at an additional cost. Travel expenses are not included.